Security Advisory

dormakaba Disclosure
Hospitality Customers

Security Vulnerability Affecting Saflok Systems (System 6000™, Ambiance™, and Community™) and Available Mitigations

Dear dormakaba Hospitality Customer:

Thank you for choosing dormakaba as your security solutions partner. We are writing to inform you of a security vulnerability associated with both the key derivation algorithm used to generate MIFARE Classic® keys and the secondary encryption algorithm used to secure the underlaying card data. This vulnerability affects Saflok systems (System 6000, Ambiance, and Community). Under the principles of responsible disclosure, we are working to ensure all those potentially affected by the disclosure are aware of the issue and the available solutions.

There have been no reported instances of the issue being exploited and mitigation solutions are available for implementation. Technical detail on the vulnerability and an introduction to the available mitigations can be found on dormakaba's security support website go.dormakaba.com/security-support.

Our Security Support team is available to answer your questions about the options available for implementing the mitigation solutions and can be reached at 1-844-461-2249 or securitysupport@dormakaba.com. The hours of operation for our Security Support hotline are Monday - Friday, 8:30 am - 7:00 pm EDT.

We know that keeping your properties secure and informed is critical for you. As a valued dormakaba customer, your security and confidence in our

products and services is our top priority. We are committed to working together to mitigate this issue in a timely manner and with the least interruption possible to your regular operations and guest experience.

Thank you for your support and partnership as we respond to this matter.